

PRIVACY STATEMENT

Updated at: [2025-10-21]

[Zy](“we”, “us”) committed to protecting the personal information of our users. Please read this Privacy Statement (“Statement”) carefully to understand how we process personal data of our users and visitors using or browsing the [MedAnx Relief](“App”). By accessing or using this App, you acknowledge that you have read and understood this Statement.

This Statement may change from time to time; any changes we make to this Statement will be posted on this page. We encourage you to review the Statement whenever you access the App to stay informed about our data privacy practices and your choices regarding your information.

If you disagree with this Statement and/or any changes hereto, you will need to stop using the App.

INFORMATION WE COLLECT

We collect information when you interact with us, such as:

- the type and operator of network (such as Mac address).
- email address.
- behavioral usage of the App.
- device identifiers (such as IDFA, IDFV for Android, GAID for IOS).
- the type, version, brand, language and operating system of device.
- **PURPOSES OF COLLECTING INFORMATION**
- We will use your personal information for the following purposes:
- Operate, maintain, and provide to you our services, as well as to communicate directly with you.
- Improve our App. Better understand how users are using our App and services, how we can further improve them and how useful the App and

services provided by us.

- Comply with lawful requests by public authorities and to comply with applicable laws and regulations.

WHO WE SHARE INFORMATION WITH

We share information to provide the App and Services to you and further improve them.

- Within our group. For instance, our technical teams and user support teams may have access to your information when is required for support and maintenance purposes.
- Our vendors to help us provide our products and services to you on our behalf. Our vendors must abide by our strict data privacy and security requirements and instructions.
- We may need to disclose your information to comply with legal or regulatory requirements and to respond to lawful requests, court orders, and legal processes. We will always aim to limit the information we provide as much as possible.

SECURITY& RETENTION

we have implemented commercially reasonable security measures and safeguards intended to protect your personal information.

We apply a general rule of keeping personal information only for as long as is required to perform the purpose for which it was collected. However, in some circumstances, we will retain your personal information for longer periods of time to comply with statutory or other obligations to which we are subject to.

MINORS

This App is offered and available to users who are at least 13 years of age or older and of legal age to form a binding contract. Minors under 13 are not

permitted to use the App. We do not knowingly collect personal information from minors under 13. Parents and guardians should at all times supervise their minors' activities. If we learn we have collected or received personal information from a child under 13, we will delete that personal information. If you believe we might have any information from or about a child under 13, please contact us.

EXTERNAL LINKS

Please note that the App contains links to third party sites and if you navigate to a third party site from the App, any data you provide to that site and any use of that data by the third party are not under our control and are not subject to this Statement. You should consult the privacy policies of each site you visit. This Statement applies solely to personal information collected by our App.

- Google AdMob & Firebase: <https://policies.google.com/privacy>
- Facebook:
https://www.facebook.com/privacy/policy/?entry_point=comet_dropdown

YOUR RIGHTS

- You have the right to receive a copy of your information that we process.
- You have the right to request that we transfer your data in an easily readable format to another company.
- Where we rely on consent to process your personal information, you have the right to withdraw this consent.
- You have the right to ask us to modify, update or delete your information.

CONTACT US

If you have any questions concerning this Statement, please email our team

at [18587519193@163.com] and we will make an effort to reply within a reasonable timeframe.